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Terms of Business

We require full payment for the **Unattended** and **Essential Services** at least 48 hours in advance of the funeral, unless otherwise agreed.

For all other services Disbursements are to be paid with the Final account.

Invoices will be sent within 7 days after funeral. The Final account is due for payment within 30 days of our invoice, unless otherwise agreed by us in writing.

Supplementary invoices may be issued at any time before or after the funeral and are due for payment within 14 days from the date of our invoice.

If you do not make payment to us by the due date, we will charge you interest on the overdue sum at the rate of 4% per month and any associated debt recovery costs where applicable. Interest will accrue on a daily basis from the due date for payment until the actual date of payment of the overdue sum, whether before or after judgment. You must pay any interest due when paying an overdue sum. We may recover the cost of taking legal action to enforce payment.

If you do not pay us for any Disbursements that are due in advance, we may suspend the Services until you have paid any outstanding sums due. If this happens, we will inform you in writing.

